

Technology prepares students for life, Device Protection Plan available this school year



Technology plays an important role in preparing students for life, and Chromebooks are utilized as a daily learning tool in Anoka-Hennepin middle and high school classrooms. Anoka-Hennepin students in grades 6-12 are assigned a Chromebook from the school district to ensure access to technology systems that support classroom learning.

Over 28,000 Chromebooks will be distributed to students the first week of school. As careful as students and schools are, accidents do happen each year - and hundreds of Chromebooks are returned at the end of the school year with damages.

NEW THIS YEAR, FAMILIES HAVE THE OPTION TO ENROLL IN THE DEVICE PROTECTION PLAN.

The Technology Protection Plan is optional; it is not required, however, by electing not to participate in the Protection Plan, families may be required to reimburse the school district for the replacement or repair of damaged Chromebooks assigned to their student/s. Damaged or broken screens may cost between \$100 to \$190 depending on parts needed; or the replacement cost for the entire device could be up to \$410.

Families may opt-in to the Device Protection Plan:

- Log into A-HConnect online: ahconnect.anoka.k12.mn.us
- Select "My Student Information," and then select "Fees."
- Parents must select or decline coverage under the Device Protection Plan.

Plan details:

- The plan cost is \$20 per student or \$60 per family per school year.
- If the student qualifies for reduced priced meals, the cost of the Protection Plan will be reduced to \$10 (\$30 for families).
- If the student qualifies for free school meals, the cost will be reduced to zero.

DEVICE PROTECTION PLAN COSTS AND COVERAGES

While accidents can happen, each submitted incident will be assessed a deductible charge.

Annual Premium Due		Deductible per use
\$20 per student -or- \$60 per family	PLUS	\$15 per incident

What DOES the Device Protection Plan cover?	Device Protection Plan DOES NOT cover:
<ul style="list-style-type: none"> • Unintentional damage • Microphone jack • Keyboard and trackpad • Cracked/damaged screen • Power Surge by lightning • Theft (Copy of police report required) 	<ul style="list-style-type: none"> • Intentional damage (cost of parts) • Lost or damaged power adapters (\$35) • Lost Chromebook (cost of chromebook) • Liquid (cost of chromebook) • Rechargeable pen (\$49)

DEVICE PROTECTION PLAN ENROLLMENT

Families may opt-in into the Device Protection Plan before Oct. 31 or up to 30 days after a new student receives their Chromebook. Families may enroll in the Device Protection Plan on an annual basis. Families can opt-in to the Device Protection Plan when completing their back to school verification, and pay for the coverage in SchoolPay.

CLAIM PROCESS

Students should report any damaged or missing devices to the school's technology department as soon as possible. They will be provided a fix on the spot or issued a loaner device while their incident is processed. Repairs or replacements will be provided through the school's technology department, assessing costs per incident. If the incident requires a payment, families will be notified and the costs associated with the incident (actual cost or deductible) will be entered into ParentVUE in Synergy. Fees can be paid online using Synergy ParentVue or by arranging payment through the school office.